



## Danielle Germain – Customer Service Manager, Damar Security Systems

Danielle Germain is the Customer Service Manager at Damar Security Systems, a role she has held for the past 10 years. In that time, Danielle has developed strong relationships with many of Damar's largest customers.

She is the single point of contact for both Sydenham Credit Union and Libro Financial Group with a firm understanding of all ULC requirements for financial institutions.

Along with her experience and knowledge, she possesses very strong communication skills and meets regularly with executives, professionals and government bureaucrats to ensure that Damar Security Systems is providing the highest level of customer service in the security industry. Her commitment to service is from the heart and she truly goes the extra mile to deliver an unforgettable service experience on behalf of the Damar team.



Danielle routinely coordinates activities with the Sales, Service, Monitoring and Accounting departments to ensure all customer issues are handled professionally and timely with the ultimate goal of providing an exemplary level of customer service.

With a background in accounting, she is very thorough and detail oriented and is also fluently bilingual E-F.